



SERVICES OFFERED

- ▶ **KEY HOLDING AND ADMINISTRATION CHARGE:** **130€/apartment/year**

NB. All keys are stored securely. Each set of keys has an S.A.S. Les Deux Alpes key ring and lanyard attached. This keying has my logo and contact details along with a specific code for the apartment on the flip side for my identification purposes only. No building names, numbers or proprietors surnames are included on the key ring in the case of loss or theft of the keys. I will be in Les Deux Alpes all-year-round. In the event that I do take vacation time away from Les Deux Alpes (only ever out of the winter/summer seasons), with your approval, access to keys will be given to Andy Lovelady (Plumber/Handyman) and his wife during my absence in the event of emergency or letting.

- ▶ **INCLUSION ON S.A.S. LES DEUX ALPES WEB-SITE:** **Gratuit**
(Optional)

- ▶ **LETTING FEE:** **15% of weekly letting cost**

NB. Any bookings originating from SAS Les Deux Alpes sources, will be subject to a fee of 15% of the letting amount.

- ▶ **CLEANING CHARGES:**

Standard Departure Clean -	Below 30sq m	45 €
	31 – 40 sq m	50 €
	41 - 60sq m	55 €
	61-80sq m	65 €
	81-100sq m	75 €
	100sq m and above	P.O.A

NB. All apartments are cleaned to a very high standard by me or a representative. If I do not carry out the cleaning myself, I will be inspecting the apartment before guest's arrival. All apartments will be left with a roll of toilet paper in the toilets and bin liners in the bins.

- Mandatory End of Season Spring Clean -** **155€/day**

NB. A thorough end of winter season clean is mandatory (unless it is to be carried out by you). Before I commence the Spring Clean, you will be informed by email, toward the end of the season, of my intention to carry out the work. As a part of the Spring Clean a maintenance report will also be supplied to you, outlining items needing to be replaced and/or repaired. For the inter-season, apartments will be closed up, white goods left open, water and electrics turned off.

Strong Apartment Services Les Deux Alpes

B.H. Tel: +33 (0) 629 336 593 **AH Tel:** +33 (0) 4.57.11.90.53

Web: www.sasles2alpes.com **Email:** info@sasles2alpes.com

Street Address: 24 Rue Humbert, 38520 Le Bourg D'Oisans, FRANCE

Postal Address: BP 212, 38860 Les Deux Alpes, FRANCE



SERVICES OFFERED

♦ MEET & GREET:

Proprietor & Guest Liaison, Key Swap, Handling of Security Deposit, Guest Departure

Check-in During Business Hours -
3pm to 8pm Monday to Sunday

50 € per letting

After hours check-in
(to be charged directly to guests)

25€ 8pm - 10pm
45€ 10pm onwards

NB. A Security deposit of 350€ will be taken for each apartment by credit card. Deposit will be refunded after the guests stay once the apartment has been thoroughly checked for damage.

Departure/Arrival Times: 7am to 10am and 3pm to 8pm. Arrivals after 8pm on Saturdays will have their keys left at the Tourist Information Office (open until 4am) in an envelope marked with their name (ID Required for collection) with a detailed map of and instructions on how to get to the apartment. Mid week late arrivals will need to be organized prior to their departure and will incur an additional charge to the guest.

After bookings are made and confirmed, it is requested that all guests register on my website www.sasles2alpes.com. Here they can also download arrival instructions. This process allows me to obtain all their relevant information i.e. arrival times, contact numbers, linen requirements etc.

It is also requested that you keep me up to date with upcoming bookings throughout the season. If you could please let me know dates, contact names and email addresses for all bookings at least two weeks in advance that would be great. This helps me massively with my planning and staff requirements and is also necessary in case I haven't heard from a booking contact, then I can email them myself.

If guests are arriving by bus, I have a luxury 8 seater minivan to transport the guests to their apartment from the bus stop if necessary.

On arrival, guests will be presented with a map of the station, piste map, vouchers for discounted ski hire, passes and lessons, restaurant recommendations/discounts, extra activities available as well as any other relevant information dependant on the guest's age and family situation. Guests will also receive a receipt for their deposit monies as well as a business card with their departure date and time written to avoid any confusion.

♦ LAUNDERING OF LINEN:

Per Person -

10 € Linen Only (Minimum 30€)

15 € Linen & Towels (Minimum 30€)

NB. All linen is hired from Alp Blanc, the same company who supplies all the hotels in resort. All linen supplied is bleached white, pressed, folded and left on each bed in the apartment. Linen hire includes tea towels and bath mats.

If you have your own linen in your apartment this will be used for your own personal use and for that of close friends and family for the same laundering costs.

Some proprietors prefer to advise guests that X amount for cleaning costs and an additional 10/15€ per person for linen will be deducted directly from the security deposit at the end of the week

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By item -

▪ Single Duvet Cover	5.00 €
▪ Single Sheet	3.50 €
▪ Double Duvet Cover	10.00 €
▪ Double Sheet	7.00 €
▪ Pillow Case	1.50 €
▪ Bath Towel	3.50 €
▪ Hand Towel	1.50 €
▪ Bath Matt	3.00 €
▪ Tea Towel	1.00 €
▪ Mattress Protectors	5.00 €
▪ Single Duvet	12.50 €
▪ Double Duvet	16.00 €
▪ Pillows	4.50 €
▪ Woolen Blanket	15.00 €
▪ Throw Rug	5.00 €
▪ Throw Cushion Covers	3.00 €

♦ **MAINTENANCE:**

Call-Out / Organisation & Meeting of Tradesmen /
Basic Repairs / Any other additional work
During Business Hours -
9am to 8.00pm Monday to Friday and Sunday
Saturday 7am to 8pm

35 € Call-Out + 15 €/hour following

Out of Hours Emergency Call-out -

50 € Call-Out + 20 €/hour following

Electrician or Plumber/Handyman -
(Both English Qualified)

40€ (call out only)

Extensive Refurbishment or Maintenance Works -

P.O.A.

NB. During the season/inter-season I am able to organize, through a network of reputable tradesmen, any refurbishment or maintenance work that may be needed to be carried out.

Regularly replaced items -

▪ Halogen Spotlight	9€/each
▪ Energy Saver Bulb	10€/each
▪ Standard Globe	3€/each
▪ Fluorescent Lamp (small)	6€/each
▪ Tea Towel	5€/each
▪ Pack AA Batteries	7€/each

Carpet Cleaning -

▪ Minimum	65.00 €
▪ Single Bedroom	30.00 €
▪ Double Bedroom	35.00 €
▪ Lounge/Dining	65.00 €
▪ Hallway	20.00 €
▪ Floor Rug	25.00 €

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♦ ADDITIONAL SERVICES FOR GUESTS:

Ski Guiding -
(min 2 people, max. 4)

- Les Deux Alpes
- La Grave

100€/day

180€/day (incl. transport)

Ski Pass and Ski Hire at discounted rates and Ski Lessons -
*All three can be organized on arrival by guests at their own cost.
Guests require one passport sized photograph for their ski pass.*

Day trips to Serre Chevalier -
(Minimum 6 Persons, Maximum of 8)

35€ per person

Private Mini Bus Transfer for a full days skiing. Ski Pass is included with all Les Deux Alpes 6 day passes.

Additional Activities -

Again can be organized on arrival by guests at their own cost. All activities are dependent on availability and weather conditions.

- Helicopter excursions.
- Off-Piste Courses (Damien Albert Stages du Ski)
- Avalanche and snow safety talks and practical application (Free Respect).
- Full Moon Party (Dinner and night skiing on the glacier).
- Skidoo Rides.

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