



SERVICES OFFERED

- ✦ **KEY HOLDING AND ADMINISTRATION CHARGE:** 100€/apartment/year

***NB.** All keys are stored securely. Each set of keys has an S.A.S. Les Deux Alpes key ring attached. This keyring has my logo and contact details along with a specific code for the apartment on the flip side for my identification purposes only. No building names, numbers or proprietors surnames are included on the key ring in the case of loss or theft of the keys. I will be in Les Deux Alpes all-year-round. In the event that I do take vacation time away from Les Deux Alpes (only ever out of the winter/summer seasons), with your approval, access to keys will be given to Andy Lovelady (Plumber/Handyman) and his wife during my absence in the event of emergency or letting.*

- ✦ **INCLUSION ON S.A.S. LES DEUX ALPES WEB-SITE:** Gratuit
(Optional)

- ✦ **LETTING FEE:** 10% of weekly letting cost

***NB.** Any bookings received by you, that have originated from SAS Les Deux Alpes, will be subject to a fee of 10% of the letting amount.*

- ✦ **CLEANING CHARGES:**

Standard Departure Clean -	Below 30sq m	40 €
	31 - 60sq m	50 €
	61-80sq m	60 €
	81-100sq m	70 €
	100sq m and above	P.O.A

***NB.** All apartments are cleaned to a very high standard by me or a representative. If I do not carry out the cleaning myself, I will be inspecting the apartment before guest's arrival. All apartments will be left with a roll of toilet paper in the toilets and bin liners in the bins.*

- Mandatory End of Season Spring Clean - 15€/hour

***NB.** A thorough end of winter season clean is mandatory (unless it is to be carried out by you). Before I commence the Spring Clean, you will be informed by email, toward the end of the season, of my intention to carry out the work. As a part of the Spring Clean a maintenance report will also be supplied to you, outlining items needing to be replaced and/or repaired. For the inter-season, apartments will be closed up, white goods left open, water and electrics turned off.*

- ✦ **MEET & GREET:**

Proprietor & Guest Liaison, Key Swap, Handling of Security Deposit, Guest Departure

Check-in During Business Hours -

9am to 8.30pm Monday to Friday and Sunday

Saturday 7am to 10pm

40 € per letting

After Hours Check-in -

50 € per letting

***NB.** As an additional service, please supply an email address for each booking, along with their name and date of letting, at least two weeks in advance. I will be emailing all guests before their arrival for their own piece of mind. I find that people appreciate the reassurance of having made contact with me. Attached to this email will be my full arrival instructions, extra activities offered and services available as well as a detailed map with photographs of how to find the apartment. If guests are arriving by bus, I have a luxury 8 seater minivan to transport the guests to their apartment from the bus stop if necessary. On arrival, guests will be presented with a map of the station, piste*

Strong Apartment Services Les Deux Alpes

B.H. Tel: +33 (0) 629 336 593 AH Tel: +33 (0) 476 806 447

Web: www.sasles2alpes.com Email: info@sasles2alpes.com

Street Address: 34 Rue Docteur Daday, 38520 Bourg D'Oisans, FRANCE

Postal Address: BP 212, 38860 Les Deux Alpes, FRANCE



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map, vouchers for discounted ski hire, passes and lessons, restaurant recommendations/discounts, extra activities available as well as any other relevant information dependant on the guest's age and family situation. Guests will also receive a receipt for their deposit monies as well as a business card with their departure date and time written to avoid any confusion.

♦ **LAUNDERING OF LINEN:**

(One week turn around required, Minimum 30€)

Per Person -

10 € Linen Only

15 € Linen & Towels

***NB.** Some proprietors prefer to advise guests that X amount for cleaning costs and an additional 10/15€ per person for linen will be deducted directly from the security deposit at the end of the week*

By item -

▪ Single Duvet Cover	5.00 €
▪ Single Sheet	3.50 €
▪ Double Duvet Cover	10.00 €
▪ Double Sheet	7.00 €
▪ Pillow Case	1.50 €
▪ Bath Towel	3.50 €
▪ Hand Towel	1.50 €
▪ Bath Matt	3.00 €
▪ Tea Towel	1.00 €
▪ Mattress Protectors	5.00 €

♦ **MAINTENANCE:**

Call-Out / Organisation & Meeting of Tradesmen /

Basic Repairs / Any other additional work

During Business Hours -

9am to 8.30pm Monday to Friday and Sunday

Saturday 7am to 10pm

35 € Call-Out + 15 €/hour following

Out of Hours Emergency Call-out -

50 € Call-Out + 20 €/hour following

Electrician or Plumber/Handyman -

(Both English Qualified)

40€ (call out only)

Regularly replaced items -

▪ Halogen Spotlight	9€/each
▪ Standard Globe	3€/each
▪ Fluorescent Lamp (small)	6€/each
▪ Tea Towel	4€/each
▪ 2 Pack AA Batteries	5€/each

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Extensive Refurbishment or Maintenance Works - **P.O.A.**

***NB.** During the season/inter-season I am able to organize, through a network of reputable tradesmen, any refurbishment or maintenance work that may be needed to be carried out.*

♦ ADDITIONAL SERVICES FOR GUESTS:

Welcome Pack - **40€ per pack**

- Bottle of Wine, Beer
- Crisps, nuts
- Tea, Coffee
- Fresh Bread & Milk
- Regional Pate, Butter & Jam
- Ham & Cheese

Ski Guiding -

(min 2 people, max. 4)

- Les Deux Alpes **90€/day**
- La Grave **160€/day (incl. transport)**

Ski Pass and Ski Hire at discounted rates and Ski Lessons -

All three can be organized on arrival by guests at their own cost.

Guests require one passport sized photograph for their ski pass.

Day trips to Serre Chevalier - **30€ per person (TBC)**
(Every Wednesday from January - March)

Additional Activities -

Again can be organized on arrival by guests at their own cost. All activities are dependent on availability and weather conditions.

- Helicopter excursions.
- Football trips to Champions League Matches (France and Italy).
- Off-Piste Courses (Damien Albert Stages du Ski)
- Avalanche and snow safety talks and practical application (Free Respect).
- Full Moon Party (Dinner and night skiing on the glacier).
- Skidoo Rides.

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